

COOKIE POLICY

Cookies and similar technologies

Version 1.0 | Effective 12 July 2026

PROCESS LABS AI SOLUTIONS LIMITED

Process Labs AI Solutions Limited (Company No. 17036074), registered in England and Wales. Registered office: 64 Nile Street, London, England, N1 7SR. ICO Registration: ZC094994.

PUBLICATION CONTROL: Complete Schedule 1 from a live cookie and similar-technology audit before publishing this Policy. Until that check is complete, ProcessLabs should enable only strictly necessary technologies.

1. Who we are

Process Labs AI Solutions Limited (Company No. 17036074), registered in England and Wales. Registered office: 64 Nile Street, London, England, N1 7SR. ICO Registration: ZC094994.

Questions about cookies or privacy may be sent to info@theprocesslabs.co.uk.

2. What this Policy covers

This Policy explains how the ProcessLabs website uses cookies and similar storage or access technologies. A cookie is a small file stored on a browser or device. Similar technologies may include pixels, tags, local storage, software development kits and technologies that store information on, or access information from, a user's device.

3. Categories of technology

Category	Purpose	Consent position
Strictly necessary	Security, network transmission, consent choices and functions essential to a service requested by the user.	Used without consent only where the legal exemption applies. Information is still provided.
Analytics and performance	Measure visits, use and performance so the website can be understood and improved.	Disabled until consent unless ProcessLabs has verified that a current statutory exemption applies to the specific configuration.
Functionality	Remember non-essential choices and provide enhanced or personalised features.	Disabled until consent unless strictly necessary for a service requested by the user.
Marketing and targeting	Measure campaigns, build audiences or personalise advertising across websites or services.	Disabled until valid consent. Not used unless listed in Schedule 1.

4. Consent and cookie controls

Non-essential technologies are not set before the user has taken a clear positive action to consent. The website must offer a clear way to accept or reject non-essential technologies and to change or withdraw choices later through a Cookie Settings control. Withdrawing consent does not affect earlier processing that was lawful. Browser controls may also block or delete cookies, although blocking strictly necessary cookies may prevent parts of the website from working.

5. Third-party technologies

Some technologies may be supplied by third parties. ProcessLabs must identify each active third party in Schedule 1 or the live cookie settings tool, explain its purpose and duration, and link to relevant third-party information where appropriate. A provider must not be named merely because ProcessLabs may use it in future.

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6. Personal information

Where a cookie or similar technology processes personal information, the ProcessLabs Privacy Policy also applies. Depending on the technology, information may include device identifiers, IP address, browser information, pages visited, interaction data, referral source and consent choices. ProcessLabs does not sell personal information.

7. Duration and review

Each technology's duration must be stated in Schedule 1 or the live cookie settings tool. ProcessLabs will review the website periodically and when features or providers change, remove technologies no longer needed, and seek fresh consent where the purpose or use changes materially.

8. Changes to this Policy

ProcessLabs may update this Policy to reflect changes in law, regulatory guidance, website operation or the technologies actually used. The effective date identifies the current version. A policy update does not replace the need for consent where consent is required.

9. Contact and complaints

Contact info@theprocesslabs.co.uk with a question or concern. ProcessLabs will acknowledge a data-protection complaint within 30 days and respond without undue delay. You may also complain to the Information Commissioner's Office at <https://ico.org.uk/make-a-complaint/>.

Schedule 1: Technologies currently used

Complete this table from the deployed website and consent-management scan before publication. The live cookie settings tool may maintain the table instead, provided it is clear, comprehensive and readily accessible from this Policy.

Name	Provider	Purpose and category	First/third party	Duration	Consent required?
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____